

Addendum: Overnight In-home Pet Care Agreement

For the purposes of this agreement, the pet owner is the responsible person contracting services for one or more domestic pets. Finley's Friends LLC is the pet care company providing care for the client below. Finley's Friends provides services to the pet owner/client below which includes, but is not limited to: outdoor dog walking, Wiggle Wagon exercise, in-home pet care, feeding, and medication administration.

This agreement is entered into by and between Finley's Friends LLC (service provider) and _____ (Client). Client desires to employ Finley's Friends LLC and its contracted pet professionals to provide pet care and agrees to the terms below:

1. Services

Overnight services can be reserved only after a proper meet and greet procedure has been completed for every pet staying in the home during time of service. All interactive pets must have behavior evaluated prior to start of service.

Keep in mind that the pet professional may have other pets to visit but will be using the client's home as his/her "home base" during the duration of the scheduled visits. The time spent with the client's pets will be prioritized within the daily schedule and there will be a "back-up" pet professional assigned to the client for emergencies or scheduling conflicts.

In the event of inclement weather or natural disaster, the pet professionals are entrusted to use best judgment in caring for pet(s). The client agrees that Finley's Friends will not be held liable for consequences related to these decisions.

Finley's Friends LLC and its contracted pet professionals are focused solely on client's pet(s) and will not be responsible for any household chores such as watering plants, getting mail/receiving packages, and/or maintenance appointments.

We reserve the right to refuse a pet/family for services for any and all reasons. We reserve the right to transport pet(s) for medical attention, and/or make alternative arrangements to care for a pet in emergencies.

2. Payment of Services

All payments for services are due two (2) weeks after the invoice is sent to the client. There will be a **25% fee** added for all Holiday services. These holidays include Independence Day (July 4th), Thanksgiving week (Monday before - Sunday after), Christmas week (Dec 20th-30th), and New Years (Dec 31st/Jan 1st).

If the pet professional needs to restock supplies (such as pet food or medication) that the pet(s) are required to have, the client agrees to pay back the sum of the total for any and all supplies to Finley's Friends LLC at time of next invoice.

3. Health of Pet(s)

Prior to service: Client agrees to provide complete and honest information regarding any medical conditions, aggressiveness, or other conditions of the pet(s) and to inform the pet professional(s) of any changes or new information prior to the start of overnight service.

Client must disclose if pet(s) has been exposed to rabies, distemper, parvovirus, or any other contagious illness in the 30 days prior to any services. This could affect who performs the service and/or if the service can be performed.

During service: If a pet is found to have fleas, all necessary pets will be brought to a groomer or veterinarian of the client's choice to begin a flea treatment protocol. Overnight visits will be suspended and switched to drop-in visits to limit exposure.

Emergencies: Client agrees that Finley's Friends LLC, at its sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for pets until the client or their agent can retrieve their pet.

In the event a pet becomes sick, injured, or if a preexisting condition requires professional attention, Finley's Friends LLC will first attempt to contact the clients and then the agents listed on this agreement prior to vet intervention. If we cannot contact the clients or the agent, the client authorizes Finley's Friends LLC and its contracted pet professionals to seek treatment and administer care as we determine necessary including making healthcare decisions for the pet based on the recommendations of available professionals and/or administering medicine to the pet prescribed by a veterinarian.

In cases of emergencies we believe to be critical, we may take the client's pet to a veterinarian before trying to contact the client or their agents. We would attempt to contact the client and their agents once the pet is safe or within the care of veterinary professionals. Until we can reach the client or their agent, in such cases, the client authorizes Finley's Friends LLC to make healthcare decisions for the pet based on the recommendations of available professionals.

In the event that a pet passes away while in our care, we will have the pet held at a veterinary facility until the client or the agent are able to pick up the pet; or, if the client chooses, and at the client's sole expense, we will arrange to have the pet cremated while they are away. We will stay with them for every step that we are able.

Finley's Friends LLC is not responsible or liable for any expenses in relation to veterinary care.

Groomer/Flea Treatment Authorization: Client knowingly authorizes Finley's Friends LLC and its contracted pet professionals to initiate flea treatment for all pets, as necessary, at a licensed groomer or veterinarians office at the client's sole expense.

Veterinary Care Release: Client knowingly authorizes care to ensure the safety and comfort of all pets within the care of Finley's Friends LLC at the client's sole expense.

Release of Veterinarian Records: Client knowingly authorizes the release of any and all veterinary records to Finley's Friends LLC while their pets are in our care.

4. Injury

Client acknowledges that the highest level of care shall be given to all pets under the care of Finley's Friends LLC and its contracted professionals. Should the client's pet(s) run away or be injured, the client agrees that Finley's Friends LLC will not be responsible for any liability unless the pet professional is found to be grossly negligent, reckless, or if there is intentional misconduct.

Finley's Friends LLC and its contracted pet professionals will not be responsible for any pet(s) that instigate fights with other animals or is injured by another animal while in Finley's Friends LLC's care. Our pet professionals take all appropriate actions to ensure that the client's pet(s) are not placed in the company of known aggressive or violent animals and will immediately remove the client's pet(s) from any animal fight or otherwise potentially dangerous situation. Additionally, Finley's Friends LLC and its contracted pet professionals will use discretion to stop and end services at any time that a client's pet(s) pose a danger to the safety and health of itself, other pets, or people.

Clients will be responsible for any and all medical expenses and/or damages resulting from an injury to any person or pet(s) by the client's pet(s), as well as their own pet. Client agrees to pay the full cost of any and all medical expenses and/or damages should they arise to the Finley's Friends LLC pet professionals as a result of the client's pet(s)' actions. Client authorizes Finley's Friends LLC to release the name and contact information of pet parents to any party involved in any incident resulting in direct injury. Client agrees to indemnify, hold harmless, and defend Finley's Friends LLC in the event of a claim by any person injured by the client's pet(s).

5. Facilities

The client agrees to provide a designated sleeping space for the pet professional; this space can be a furnished room or a space large enough for a Queen sized airmattress. If a furnished room or client linens are used, the pet professional agrees to strip the bed and place all linens in the laundry area at the end of the visit.

The client acknowledges that the pet professionals may use the bathrooms and shower, using their own personal items. The client agrees to provide toilet paper, soap, and hand towels for bathrooms. The client agrees to disclose any conflicts and/or restrictions for the use of bathrooms or showers.

Pet professionals supply their own food and drinks during their time within the client's home but may need to use appliances such as the refrigerator, stove, microwave, dishwasher, etc. The client acknowledges that the pet professionals are able to use these appliances in limited amounts unless specifically stated.

TV and Wifi: The client acknowledges the use of the televisions during the duration of this agreement with the understanding that all pets are a priority. The client agrees to provide the wifi password for the overnight pet professional to use during their stay. The client agrees to inform Finley's Friends LLC or the pet professional of any and all conflicts or restrictions within the home.

6. Security

Finley's Friends LLC is not responsible for any damage to the property or home of the client unless such damage is caused by the negligent act of a Finley's Friends LLC pet professional. Finley's Friends LLC and its contracted pet professionals shall not be held responsible for any damage to property of the client or others caused by the client's pets during the period in which they are in the care of the pet professionals unless the pet professional is found to be grossly negligent, reckless, or if there is intentional misconduct.

Client is responsible for pet-proofing all areas and boundaries within the house, yard, and security fences/gates/latches. Finley's Friends LLC will not be held liable for the death, injury,

disappearance or legal consequences of any pet(s) with unsupervised access to the outdoors due to faulty boundaries.

Client agrees to secure home prior to leaving the premises. Finley's Friends LLC and its contracted pet professionals will re-secure the home according to client instructions at the end of each visit. Finley's Friends LLC is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract unless the pet professional is found to be grossly negligent, reckless, or if there is intentional misconduct.

The client must inform the pet professionals of any individuals who have access to premises during the time of stay. Finley's Friends LLC bears no responsibility for the security of the premises or loss if other individuals, granted by the homeowner, have access to the home during the term of this agreement.

Cameras: The client must disclose the use of any and all in-home cameras. During the time of service, cameras will not be permitted in the designated sleeping area of the pet professional. The client agrees to disconnect any and all cameras in the designated sleeping area prior to the start of the service. The client agrees that the pet professional can turn off/disconnect any and all cameras found in the designated sleeping area during the duration of this service.

Access codes and keys: The client agrees to provide access codes and/or physical keys to Finley's Friends LLC and its contracted pet professionals. Client agrees to allow Finley's Friends LLC to store keys and/or codes to the property until the client requests a discontinuation of services. The Client agrees to provide TWO (2) copies of physical keys to Finley's Friends LLC and its pet professionals prior to start of service or, acknowledges that Finley's Friends LLC may make a copy to have two (2) copies of each key need to gain access to the pets in our care. Client gives Finley's Friends LLC the authority to use the services of a locksmith in the event of malfunction of the lock, keys, or automatic door opener. Client also agrees to reimburse Finley's Friends LLC at time of invoice for all costs incurred, and to hold Finley's Friends LLC harmless for consequences related to the activities of the locksmith.

7. Solicitation of Finley's Friends LLC pet professionals

Client agrees that the pet professional provided by Finley's Friends LLC is employed through Finley's Friends LLC and is contracted to work only through Finley's Friends LLC and not directly through the individual client listed above. Client is aware that the Finley's Friends LLC professional may give out his/her personal number to the client. Client agrees that this number shall not be used for any solicitation of future pet sitting or dog walking services outside of Finley's Friends LLC. Client is aware that should this contract be broken, legal fees and misuse-of-staff charges will apply.

8. Photos and Video

Client agrees that pet(s) may be videotaped and/or photographed. Clients agree that Finley's Friends LLC is the exclusive owner of any resulting videos, photos or recordings and hereby grant Finley's Friends LLC the perpetual, irrevocable, royalty-free right and license to publish, distribute, adapt, modify, or otherwise use such photos/videos, or any portion thereof, in any manner for any commercial or non-commercial purpose without notice to client or approval from

client, including without limitation for use on social media, in marketing materials or for our website.

9. Miscellaneous

This written agreement constitutes the entire and only agreement regarding services provided to client's pet(s); there are no oral agreements or understandings whatsoever except as provided for in this agreement. This Agreement shall bind Finley's Friends LLC and its successors assigns and the client and their heirs, successors, and assigns. The law that applies to the agreement is the law of the state or province and municipality where the services are provided. If there are disputes that result in litigation, the courts of the state or province and municipality where the services were provided shall have exclusive jurisdiction.

Except where not allowed by law, Finley's Friends LLC is not liable to the client or any other person for any indirect, incidental, consequential, special, exemplary, or punitive damages for any matter arising out of or relating to the services performed under this agreement, whether such liability is asserted based on contract, tort or otherwise.

The terms of this contract apply to all pets owned by the client, including any and all new pets that the client obtains on or after the date that this contract was signed, at any and all locations the client designates for service.

10. Emergency Contact/Designated Agent

The client must designate an agent **other than pet parents** over the age of 18 authorized to act as an emergency contact for the client's pet(s). This agent will be responsible for care and/or all decisions for the pet(s), including health-related decisions. The client authorizes Finley's Friends LLC to contact the agent in the event of an emergency if we are unable to reach them or the other primary pet parent. This agent must remain local and cannot be traveling with the client during services. Agents can change, be added over time, or from service-to-service but must remain up to date at all times.

Emergency Contacts/Agents:

Please provide their name, contact number, and their relation to the pet's family. Write Clearly.

By signing below, the client agrees that they have read this agreement in its entirety and fully understands and accepts its terms and conditions.

I have read the above and by signing below, I agree to the conditions listed above:

Pets: _____ **Date:** _____

Client Signature: _____

Print Client Name: _____